Welcome to the Eastern Ontario Regional Network (EORN) newsletter. Below you'll find an update on the Cell Gap Project as well as some other things we are commonly asked about. Please encourage others to sign up for the newsletter as well.

EORN Cell Gap Project progress

The EORN Cell Gap Project aims to have 99 per cent of eastern Ontario where people live, work and travel on major roadways covered with voice calling service, 95 per cent with standard definition coverage and 85 per cent with high definition service. To date there are 159 new cell towers in service as part of the project. There are also 70 new co-locations - where telecom service providers share equipment on each others' towers - and 311 existing towers were upgraded. Overall the project is 84 per cent complete. Service improvements will be recognized by Rogers customers or by customers of Rogers' flanker brands (Fido and Chatr). EORN continues to encourage co-location amongst carriers to ensure residents of eastern Ontario, regardless of provider, benefit from the new infrastructure and improved network coverage. As per federal requirements if a 9-1-1 call is made, regardless of carrier, and if there is a tower within range, it will be prioritized.

The tower below is on Highway 511 in Lanark County.

Improved coverage huge benefit for Lafarge

EORN spoke with Dan Leclerc, Operations Manager at Lafarge Canada Eastern Ontario Ready Mix. Here's what he said about improved cell coverage in eastern Ontario.

"Managing multiple plants across eastern Ontario means I’m constantly on the road, from Lindsay to Kingston, Cobourg to Sharbot Lake and everywhere in between. In the past, dropped calls and dead zones were a daily frustration, especially in rural areas such as Bobcaygeon or anywhere else north of Highway 401. But with recent upgrades to the cell phone network due to the EORN Cell Gap Project I find myself making safe handsfree calls on the road in all those areas that I used to expect my call to drop, and the coverage includes 5G+.

To communicate with my staff, we have replaced our old two-way radios with a hands-free, cloud-based system that’s both safer and more reliable. I can now stay in touch with our 40+ drivers without worrying about losing signal mid-call or mid-delivery. It’s a huge improvement, not just in communication, but in safety and efficiency across all our sites."

Thirty-four New 5G Cell Towers are Now Operational Across Eastern Ontario

(Lanark County ON) - The Eastern Ontario Regional Network (EORN) and Rogers Communications announced today (December 8, 2025) that Rogers 5G mobile services are now available in 34 more communities across eastern Ontario. Since April 30, 2025, 34 new cell towers are completed, and now offer Rogers 5G mobile services to residents, businesses and visitors.

Rogers 5G mobile services are now available in many parts of our region with new service available in: City of Kawartha Lakes - County of Frontenac - County of Hastings - County of Lanark - County of Northumberland - County of Peterborough - County of Renfrew - County of Lennox and Addington - United

Counties of Prescott and Russell - County of Prince Edward - City of Quinte West - Algonquins of P ikwakanagan First Nation - Curve Lake First Nation - Hiawatha First Nation - Township of South Algonquin. Read the full release here.

What affects the strength of your cell phone signal

At EORN we receive questions about cell service from residents of eastern Ontario on a daily basis. And while the topics of the questions vary greatly, there are some common threads. Now we have collected many of your questions and have prepared three FAQ documents.

Follow this link for answers about:

1. What affects the strength of your cell phone signal and what are some of the things you can do to improve it?
2. What is roaming and what do you need to now about it?
3. What do you need to know about 9-1-1 calling?

Eastern Ontario Infill Broadband Project will invest $12.1 million in Leeds and Grenville to connect approximately 1,500 premises

KEMPTVILLE — The Ontario government is investing $18.4 million in support of Eastern Ontario Regional Network (EORN) broadband expansion projects. In partnership with five local Internet Service Providers (ISPs), the Eastern Ontario Infill Broadband Project will bring reliable high-speed internet access to 2,875 premises in 23 municipalities across eastern Ontario.

Read the full release here.

Meet our staff

EORN is featuring its staff online. Check out the LinkedIn profiles of our financial analyst Bernie Deline, executive assistant Brenna Dallaway, our CFO Zach Drinkwalter, our GIS specialist Matt Fairfield, our director of communications Lisa Severson, our CEO Jason St.Pierre and our director of technology Paula Preston.
In our previous newsletter we featured project manager Heather Wrightly, policy analyst and Indigenous lead Marco Smits and analyst Roger Fitch.

Resources

www.eorn.ca features a number of resources for municipalities and residents such as:

- EORN Strategic Plan 2024-2028
- EORN backgrounder (1 MB/PDF)
- General information and FAQ on Cell Gap Project (web page)
- 5G Technology Resource Guide (15 MB/PDF)
- Municipal Tower Siting Resource Guide (10 MB/PDF).